

1

Promote Primary Care

All Patients	Controlled Chronic Conditions					Uncontrolled Chronic Conditions
Annual Wellness Exam	<i>Hypertension</i> q6-12 months	<i>Diabetes</i> q4-6 months	<i>Depression</i> q6-12 months	<i>CHF</i> q3-6 months	<i>COPD</i> q3-6 months	q1-3 months

2

Ensure Accurate Diagnosis Coding

- Ensure appropriate risk-adjusting codes are documented and submitted annually on a claim

3

Proactively Facilitate Appropriate Utilization

- Specialty care: limit unnecessary visits, discourage sequential referrals
- Urgent care & emergency department: ensure adequate access to your office for acute visits
- Transition care: ensure appropriate access and follow up after ED, hospital, and SNF care
- Home-based services: use DVACO preferred network, evaluate proposed care plans, only sign clinically indicated orders

4

Ensure Patient-Centered Care for Seriously Ill Population

- Ensure every patient has an updated Advance Care Plan
- Offer relevant palliative care options for patient and family consideration
- Consider hospice care in setting of end stage chronic illness

5

Optimize Prescription Drug Utilization

- Prescribe generic medications whenever clinically appropriate
- Avoid high-cost brand and generic medications
- Encourage medication adherence by prescribing a 90-day supply, tracking refills, and considering barriers

6

Close Care Gaps

Cancer Screening

Diabetes

Immunizations

Consider Social Determinants of Health