

1

Promote Primary Care

- Direct every patient to engage in primary care services at least annually
- If you are the principal provider, ensure patient receives all appropriate primary care services (see PCP Priorities)

2

Ensure Accurate Diagnosis Coding

- Ensure appropriate risk-adjusting codes are documented and submitted annually on a claim

3

Optimize Utilization of Specialty Care

- Return patients to PCP when problems are amenable to primary care; co-manage when appropriate
- Maintain timely access for patients who are recently discharged, have severe or uncontrolled chronic conditions, or require new consultations
- Avoid serial referrals – involve the PCP in decisions about new consultations and referrals
- Apply evidence-based recommendations relevant to your specialty

4

Optimize Prescription Drug Utilization

- Switch patients to generic medications whenever clinically appropriate
- Avoid samples except when medication is urgently needed or suitable alternatives are not covered by patient's insurance
- Encourage medication adherence by prescribing a 90-day supply, tracking refills, and considering barriers

5

Utilize DVACO Preferred Post-Acute Care Partners

- Refer to preferred home health agencies, outpatient therapy and hospice providers
- Reference updated list of preferred providers at: <https://dvaco.org/preferred-partners-2/>

6

Ensure Patient-Centered Care for Seriously Ill Population

- Ensure every patient has Advance Care Plan
- Offer relevant palliative care options for patient and family consideration
- Consider hospice care in setting of end stage chronic illness